

What We Do

We track stolen devices and provide police with leads and information they can use to secure warrants and make arrests. We provide this service free of charge to law enforcement.

How We Do It

- Our Computrace persistence technology is embedded into most computers at the factory
- It is virtually tamper-proof and even if a thief attempts to remove it, it will automatically reinstall
- Post-theft, we maintain a stealth connection with the device regardless of user or location
- We forensically mine the computer to collect evidence and provide it to the police
- Police use the information we uncover to secure warrants and make arrests

The Absolute Theft Recovery Team consists of seasoned former police officers providing:

- 1,000+ years of combined law enforcement experience
- Case documentation
- Locally based investigators and trainers



Digital Forensics

The Absolute Theft Recovery team forensically mines a stolen computer over the internet using legally obtained information including key and screen captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer and what they're doing with it.



Investigative Summaries

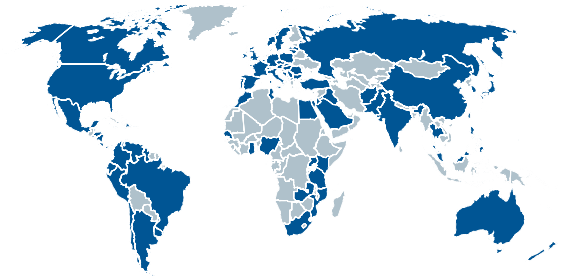
An investigative summary is provided to law enforcement on all cases. It includes case related information and intelligence and is sometimes used in prosecutorial and judicial proceedings.

Our summaries include:

- Forensic information from the stolen computer
- Investigative and analytical research
- Connection details (call log, warrant subpoena support form, etc.)
- Information about the unauthorized user
- Geographical information

Theft Recoveries

We've recovered 23,000+ computers from around the world:



Computers recovered in 91+ Countries

The computer thefts we investigate are the result of:

- 1) Burglary – Commercial (31%)
- 2) Theft – By Taking (26%)
- 3) Burglary – Automobile (20%)
- 4) Theft – Simple (14%)
- 5) Burglary – Residential (7%)
- 6) Other (2%)

Often, our computer theft investigations lead to the discovery of other crimes and additional charges including:

- Burglary (Automobile)
- Burglary (Commercial)
- Burglary (Residential)
- Child Pornography
- Counterfeiting
- Firearms, possession of
- Murder
- Narcotics, possession of
- Other Offense
- Outstanding Arrest Warrant
- Parole Violation
- Robbery
- Stolen Property, possession of
- Theft, felony
- Theft, misdemeanor



THE ABSOLUTE THEFT RECOVERY PROCESS:

1

Device owner files a theft report to police, who enter it into NCIC



2

Online report is sent by victim to Absolute Software



3

Criminal turns on the computer and unknowingly transmits location and other evidence



4

Absolute provides police with evidence to help secure warrants, leading to arrests and the recovery of stolen property.



RESOURCES FOR LAW ENFORCEMENT

Free services include:

- On-site, in-service training (CE Credits)
- Crime prevention assistance / partnerships
- Special programs for universities and colleges

LAW ENFORCEMENT PORTAL

The Absolute Law Enforcement portal provides officers and prosecutors with access to:

- Thousands of stolen computer serial numbers and owner information
- Resources for search warrants, subpoenas, case law, and crime prevention
- Database of 850+ IP providers

Sign up today: www.law.absolute.com

Regional Recovery Contacts

Toll Free: 1 877 600 2293

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Email: recoveryteam@absolute.com

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IT'S NOT JUST A STOLEN COMPUTER

Our investigations lead to cleared cases.

Absolute[®] Software

Makers of:

Absolute[®]
COMPUTRACE

COMPUTRACE
LO/JACK[®]
FOR LAPTOPS